



## Customer Service Survey

Thank you for choosing us as your rental company. We are committed to providing you with the best customer service. Please take a moment to help us improve your experience renting with us by completing the brief survey below. Surveys can be returned via mail, email, fax, drop off or through the drop slot in our door.

**PLEASE CHECK THE APPROPRIATE LEVEL OF SATISFACTION  
CORRESPONDING TO SERVICES LISTED BELOW**

	Excellent	Good	Average	Below-Average	Poor
Timeliness/Promptness of:					
Maintenance Requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall Requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courteousness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Competency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpfulness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall Satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Recommendations for improvement/supplementary comments:

Thank You!